

## Plain Language Summary Indigent Care Trust Fund Policy

## This Summary provides information about out financial assistance policies.

It is policy of Warm Springs Medical Center to provide financial assistance to qualifying patients with their outstanding bills for medically necessary and emergent care received at our Hospital. WSMC participates in the Georgia Indigent Care Trust Fund Program (ICTF) and as our patient you receive certain benefits under the Trust Fund Program.

## Important things to know about the financial assistance program and eligibility

- <u>Assistance is based on income</u> Warm Springs Medical Center offers Indigent and Charity Care
  assistance based on the Federal Poverty Income Guidelines. These guidelines are published yearly.
- <u>Application and Financial Documentation Requirement</u> Any patient wishing to apply for financial assistance must complete the ICTF Application and provide the required proof of income.
- <u>Charges -</u> Patients who are eligible for financial assistance will not be charged more than an amount generally billed for emergency or other medically necessary care.
- <u>Emergency Care –</u> All patients will be treated for emergency medical conditions regardless of ability to pay or to qualify for financial assistance, in accordance with federal and state law.
- <u>Medical Necessity Services</u> The necessity for medical treatment of any patient will be based on the clinical judgement of the health care provider without regard to the financial status of the patient.
- <u>Covered Providers –</u> This policy pertains to facility charges rendered by Warm Springs Medical Center. Independent physicians and providers are not subject to this policy.

Current providers consulting at WSMC <u>not</u> included in facility billing but does honor WSMC Financial assistance approval decision Meriwether ER Physicians – Schumacher Group

1. Meriwether ER Physicians – Schumacher Group

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- West Georgia Imaging
- Anesthesiology Services

If you do not qualify for the ICTF Program, you are responsible for paying your medical bills. If you do not pay within 120 days of the first post discharge statement. The account will continue to age by appropriate guidelines and be sent to a collections agency for further collection actions, which includes reporting to credit reporting bureaus.

## How to apply for financial assistance

Copies of the ICTF Program policy, this plain language summary, and the ICTF Application with instructions are available free of charge, please:

- Please visit our website www.warmspringsmc.org
- Call our Registration Supervisor at (706) 655-9297, M-F from 8am to 4:30pm or contact our Business office at (706) 655-9225
- Request a copy by mail
- Visit our registration desk 24 hours / 7 days a week.